

## Plan For An Emergency

Record family medical information on a card and keep it close to the telephone in case of an emergency.

This should include:

- Name
- Social Security Number
- Date of Birth
- Allergies
- Medical History
- Current Medications
- Directions from closest major intersection

## What To Do If You Have An Emergency

- Dial 9-1-1
- Say, "This is an emergency. I need an ambulance because..."
- Give the location of the patient, your name and telephone number.
- Follow the instructions given.
- Stay with the patient until emergency medical personnel arrive.

## Before We Arrive

- If at night, turn on all inside and outside lights. If possible, send someone to the front lawn with a flashlight to signal the emergency vehicle driver or place a car with 4 way flashers in the street. Move all furniture or TVs out of the way.
- Turn off any radios or TVs.
- Place any dogs or cats in a separate room with the doors closed.
- Keep talking to the patient.
- Do not give the patient anything to drink.
- Gather all medications the patient takes as well as identification and insurance information. We will take them with the patient to the hospital.

## Quick Response Service

The Salisbury Township Police Quick Response Unit or QRS was placed into service to enhance the police response to medical emergencies and traumatic injuries.



It has been over a year since its inception and success has been proven on multiple levels. Emergency medical care has been rendered on a multitude of calls ranging from motor vehicle accidents, medical emergencies, traumatic injuries, and fire incidents. Many success stories have been documented and our team of officers strive to give the highest level of emergency care as possible. The QRS is a non-transport unit staffed by highly cross-trained police officers who supplement and assist EMS crews who are responding to Salisbury Township calls of service. The QRS unit is not an ambulance and does not transport patients, but stabilizes and provides medical care until EMS arrives. Salisbury QRS is the second police department in the state to be certified by the Department of Health and the first in this five county region to supplement EMS services. Our mission is to provide the highest quality of patient care and treatment to our residents in their time of



need. We are very pleased and proud to be able to serve the Township of Salisbury with this endeavor.



PO Box 5386 • Bethlehem, PA 18015

IN ANY EMERGENCY

**DIAL 911**

# St Luke's

Emergency & Transport Services

Serving Upper Bucks County  
and the Lehigh Valley



## 2014 Membership Drive

SAL\_FINAL CHOICE PROOF

Become a  
Subscription  
Member Today!

# St Luke's

Emergency & Transport Services



Serving Upper Bucks County and the Lehigh Valley

*Dear Neighbor,*

SAL\_FINAL CHOICE PROOF

St. Luke's Emergency and Transport Service has been providing emergency care for the citizens of Upper Bucks County since 1984 and Lehigh County since 2004. We are fully staffed 24 hours a day, 365 days a year, including all major holidays such as Thanksgiving and Christmas.

Each year we conduct a membership drive to support our emergency services. By becoming a subscribing member, you and your family are provided free emergency care\* and emergency transport to a local hospital. The cost to non-members could exceed \$1,000 for one emergency call!

Your membership helps ensure that we are able to provide this vital service to the community. Please mail your voluntary membership today. You and your family will have the peace of mind knowing that our highly trained personnel will respond within minutes to your next emergency.

We thank you for your generous support!

**St. Luke's Emergency & Transport Services, Inc.**

\* Only valid when transported to the hospital.



## THIRD PARTY BILLING INFORMATION

### Q. WHO IS THE "THIRD PARTY"?

A. You are considered the first party. The Ambulance Squad is the second party. Your Insurance Company or Medicare is the Third Party.

### Q. WHAT IS THIRD PARTY BILLING?

A. It is the most common way doctors, hospitals and ambulance organizations are paid for services rendered to people like yourself. In most cases, insurance companies reimburse up to 80% of charges for services.

### Q. WHY SHOULD I BE A SUBSCRIBER TO ST. LUKE'S EMERGENCY AND TRANSPORT SERVICES IF MY INSURANCE WILL PAY 80% OF MY BILL?

A. If residents did not subscribe to the ambulance service, there would not be enough money to purchase and maintain the ambulance and other emergency equipment. Your subscription membership takes care of this need, as it has for many years.

The St. Luke's Emergency & Transport Services subscription program is not an offer for the sale of an insurance policy and this program is not applicable to Medical Assistance beneficiaries. Membership is not a contract for the provision of emergency or nonemergency services at any specific time; all services are subject to availability. Services may be provided by a mutual aid service during periods in which St. Luke's may be unavailable. St. Luke's Emergency & Transport Services assumes no responsibility for the charges of said mutual aid ambulance provider. All or part of the St. Luke's Emergency & Transport Services subscription program may be subject to modification without notice. Please Note: If you are a subscriber and your insurance company pays you directly for services we render and you fail to forward your insurance payment to St. Luke's Emergency & Transport Services, your subscription will be considered null and void and St. Luke's Emergency & Transport Services will take appropriate action to recover the payment made by you insurance company.